

To Whom It May Concern:

I have maintained an ongoing professional relationship with Paula Sageser for more than 10 years. It is my great pleasure to write a letter of recommendation on her behalf.

Paula has been providing administrative services and technical support. Over the years she has shown a great degree of perseverance and flexibility in developing web pages; managing schedules and meetings, further complicated by requirement to meet the demands of a virtual/remote staff throughout the United States, across all time zones. Paula's dependability to get the job done under any circumstances has been a great asset. Her strengths include her ability to communicate effectively, orally and in writing, to staff at all levels.

Paula is a very likeable and ambitious person. There is no doubt that with her strong work ethic and skills that she will be successful and appreciated wherever she chooses to work.

Sincerely,

A handwritten signature in cursive script that reads "Pamela Heller". The signature is written in black ink and is positioned above the printed name.

Pamela Heller