



DEPARTMENT OF VETERANS AFFAIRS
Veterans Health Administration
Washington DC 20420

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April 8, 2014

To Whom It May Concern:

It is with pleasure that I write this letter of recommendation for Ms. Paula Sageser. I have had the honor to know Paula for a number of years as a work peer. Even though she was a contract employee, I still consider her part of the Department of Veterans Affairs (VA) family and a true co-worker. Her work reflected that she took her duties seriously and always represented herself in a professional manner.

Paula has supported the Health Information Management Program Office with our web and SharePoint needs for a number of years. She was always responsive, timely and creative. If she thought there might be a better way to present something, she shared that thought and I can't think of a time when we disagreed with her. We appreciated that honesty and keen eye to detail. She made us better by wanting the best for us and our work product. The knowledge she brought to the table guided us through various projects and tasks and made our job much easier. Her dedication and effort to each event or task is commendable and I consider her to be a subject matter expert.

Paula was always willing to support the VHA HIM Program Office in any way she could and her experience and dedication will be greatly missed. I will also miss her amazingly positive attitude, calm demeanor and just the sheer joy of working with her from day to day.

It is my great pleasure to submit this letter of reference for Ms. Sageser. She will be a great benefit to any employer who selects her and I feel confident she will be as much a success in future endeavors as she was with anything I had the privilege to work with her on. If I can answer any questions, please feel free to contact me at 502.241.2822 or karla.porter2@va.gov.

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