



Paula,

I am sorry to see you leave us! ☹

Thank you so much for all of your support and help! I truly appreciated your expertise and willingness to help. You were committed to OIA team projects and helped to organize and reorganize OIA's Intranet web content. I've seen a big difference since I came on board almost two years ago!

I will miss you! I know most if not all of our team members will miss you as well!

Thank you Paula!

Sincerely,

Valerie [REDACTED]
Public Affairs Officer
OIA Comms
202-[REDACTED]

From: F [REDACTED]
Sent: Wednesday, April 16, 2014 9:45 AM
To: VHA 10P2 [REDACTED]
Cc: Hurt, [REDACTED] Dixon [REDACTED]
Subject: OIA Sharepoint Site - HEADS UP

FYSA – As some of you may know, Paula Sageser's last day with us will be this Friday. Thank you to those of you who have helped with site ownerships, helped delete dated sites, etc.

For years Paula has served as both OHI and OIA webmaster. She has expert knowledge of VA/VHA web architecture and SI. Effective Monday, April 21, Cooper-Thomas will be consolidating their web services support for OIA – this will be out of the team. The team will handle requests via a Help Desk Ticket System on our SharePoint site. They will provide us with a User Guide on requests. When we receive additional information on this, we will share this widely.

For all other routine updates to OIA internet/intranet please defer to our SP workflow request below (these will be handled by [REDACTED]):

[http://vawww.vaco.portal.va.gov/sites/\[REDACTED\]](http://vawww.vaco.portal.va.gov/sites/[REDACTED])

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